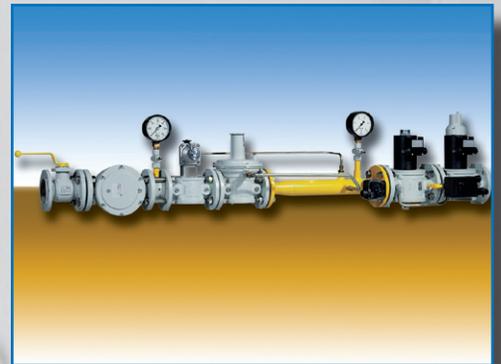


Thermal
TPS
Products & Solutions



**“Above and
Beyond
Expectations”**

Our Key To Success

Old fashioned? Maybe, but we remember when a deal was made with a handshake. When your word was your bond. When you could pick up a phone and expect to hear an actual person on the other end. When executive officers took a personal interest in the satisfaction of their customers.

Ask most folks, and they'll tell you those days are long gone. Those days are not gone at TPS.

We treat every quote request as an emergency, so we are able to respond with pricing and availability within hours, instead of days. Our response to your quote request may sit in your Inbox for a day or two, but that's better than if your request is sitting in ours.

We keep a stock of premium combustion equipment, and we have a wide network of associates that do the same. Around here, it's normal to quote and ship the same day.

Can't find it anywhere else? Let us put our network and experience to work for you. If we can't find the exact item you're looking for, we'll offer other viable solutions.

Who We Are

At Thermal Products & Solutions we design, produce, and implement precision-engineered solutions for the control, measurement, and safe use of gaseous fuels for the industrial and commercial combustion markets worldwide. The combustion products we carry are of the highest quality, rating, and certification. Our expertise is in a wide variety of industries, including metals (ferrous and non-ferrous), automotive, ceramics, textiles, wood, paper, and food processing.

Comments From A Few Of Our Customers

Above and Beyond

I believe I can speak for everyone here when I say they go above and beyond our expectations. We are satisfied with their product availability, their delivery and performance, the knowledge they have of their products, and their reasonable pricing. They are good at follow-up, they correspond very well, and they help us with questions we have.



Kim Freeworth

Williams Industrial Services, Inc.

Hands On

They are hands-on people. They work with us on new technology and applications. They know their products better than 90 percent of the people out there, and I trust these guys very much. They do a great job.

Bob Edwards

Custom Electric





Customer Service

We had a project going out to California that had some obstacles, some problems that needed to be overcome, but everyone worked together really hard, and the end result was a good one. Our level of confidence with them is very high; we trust their expertise and opinions on technical matters in combustion control systems.

Their customer service, attention to detail, and seeing projects through to completion is excellent. We could go to other vendors, but I don't think we would get the same level of customer service or expertise.

*Steve Mickey
WS, Inc.*

Trust

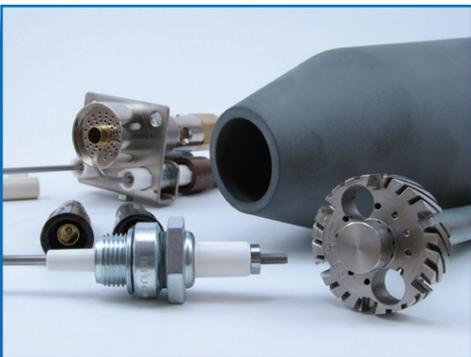
I trust them. There are a lot of vendors out there who will not do what they say they will do. Trust is a big issue with us. I've been satisfied with TPS and what we've been able to accomplish with them. I've had a long relationship with them, and I would consider them first and foremost in combustion supply. There are times when we need something to do something, and we don't know if it's available or not. They do. They are very willing to share their expertise. I trust what they do.

*Kevin Blanke
Harrop Industries*

Problem Solving

They are great to work with, they are very helpful in solving problems, they keep you well informed; when there is a problem, they work with you hand in hand, offering and taking suggestions. I've learned a lot from them. They are very thorough. When they've finished a job, they train our employees on how to use the operation. They are very open and honest, they go above and beyond.

*Craig Arrington
TNI Furnaces*



Service Oriented

They are very service oriented. They are problem solvers who will go the extra mile and who bring value to our process. They have no qualms about giving us an honest answer whether we want to hear the answer or not; they are up front about it. Very responsive.

*John Marr
Betts Spring*



About The Cover

If you look closely at the background image on the cover, you will see the door to our vault. We never thought for a minute of demolishing that old vault when we started remodeling our plant. It has served long and well. Safe, solid. We hope our customers, present and future, think the same of us.



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